

## SIXTHSENSE – SECURITY OVERVIEW

Last updated: 13<sup>th</sup> April 2022

### **Making Security a Priority**

Rakuten SixthSense incorporates the highest industry security standards in its products. Our information security team has extensive experience working in both corporate and product security. Our aim is to ensure your data remains secure, from the moment we collect it, until the day it is deleted.

### **Product Security Overview**

Our products are designed with security in mind. All our control measures are implemented and maintained as per the globally accepted best practices.

A brief of our security measures include:

- We ensure access control is enforced for least privileges and ‘need-to-know’ basis access is provisioned.
- Encryption controls are implemented for ‘data-in-transit’ & ‘data-at-rest’.
- Customer data is logically segregated using unique identifiers.
- Secure application development and maintenance including Security testing (w.r.t OWASP frameworks).
- Security testing is performed for version changes.
- Processes for patch management, vulnerability management, and change management across all products.

### **Corporate Security Overview**

Rakuten India Enterprise Private Limited is certified to ISO/IEC 27001:2013 standards. As of March 2022, we have demonstrated controls, policies and processes mature enough to maintain the ISO/IEC certification. All personnel associated with the Rakuten SixthSense products undergo regular security and privacy training on a frequent basis.

### **Privacy and Compliance**

Privacy and security go hand-in-hand at Rakuten SixthSense. Our privacy team works closely to implement best practices to protect your personal data, including implementation of applicable data protection regulations from across the globe. Please see our ‘Privacy Notice’ for more details.